

Live at home for longer – where you want to be.



Your steps to get Government-Funded Home Care

Book your free 1hr consultation to navigate My Aged Care and find out about your Home Care options with St Louis Home Care.

1 Phone St Louis directly or call My Aged Care

Phone St Louis directly

Adelaide **8332 0950** Victor Harbor **8552 1481**

OR

Call **My Aged Care** on **1800 200 422**
or go to **www.myagedcare.gov.au**

(if you are calling for someone else you will need their consent)

2 Have the following information ready

- Your Medicare Number
- Full Name, Date of Birth, Residential Address
- Telephone Number
- Pension Number

3 Explain your needs

- Advise that St Louis Home Care is your preferred Home Care Provider
- Answer questions about your daily life
- This will help determine the type of service you need
- Write down your Referral Number for future reference

4 Home Care Package Approval

If your Home Care Package is approved, you will receive a letter confirming your level of funding and be placed in the national queue to be assigned a package.

While waiting for a Home Care Package or CHSP provider, please call St Louis Home Care about your options.

5 To find out what fees you might have to pay

To determine if you need to contribute to your Home Care Package with an Income Tested Fee, call Services Australia on 1800 227 475 or visit the Services Australia website: www.servicesaustralia.gov.au

6 You have received your Home Care Package Referral Code

Once you have received a referral code assigned, call St Louis Home Care to start your Home Care Package.

Please Note: To access most Government subsidised Aged Care services you must be registered with 'My Aged Care'.

Need support at home? Contact St Louis Home Care:

Phone 8332 0950

Adelaide Suburbs, Hills and Southern Vales
11 Dudley Road, Marryatville SA 5068

Phone 8552 1481

Victor Harbor and Fleurieu
27 Ocean Street, Victor Harbor SA 5211

www.stlouis/homecare.com.au



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