

Support at Home Pricing Schedule



Effective 1 November 2025

This schedule provides information on the price for common services you can access through the Support at Home Program.

The costs will be deducted from your overall package budget.
Services delivered as part of your Care Plan are GST-free.

Provider Information about Service Delivery and Pricing

Approximate Support at Home Budget Amounts (indicativet)

Classification	Annual funding	Quarterly Funding
1	\$10,731.00	\$2,682.75
2	\$16,034.45	\$4,008.61
3	\$21,965.70	\$5,491.43
4	\$29,696.40	\$7,424.10
5	\$39,697.40	\$9,924.35
6	\$48,114.30	\$12,028.58
7	\$58,148.15	\$14,537.04
8	\$78,106.35	\$19,526.59

† Figures are the Department of Health and Aged Care's current indicative budgets for the new Support at Home program (Oct 2025).
Daily amounts are rounded to two decimal places.

↑ If you are reassessed under the Support at Home Program, you will be allocated funding in line with the classification levels detailed in the table above.

↓ For participants that were already receiving government funding before 1 Nov 2025 under the Home Care Package Program, the table below shows the Government funding levels.

Package Level	Annual Funding	Quarterly Funding
HCP Level 1	\$10,986.50	\$2,746.63
HCP Level 2	\$19,319.45	\$4,829.86
HCP Level 3	\$42,055.30	\$10,513.83
HCP Level 4	\$63,758.20	\$15,939.55

Assistive Technology and Home Modifications (AT-HM) will be funded through a separate budget if a participant is assessed as needing these supports. Funding will be available upfront for 12 months (in most instances) to be spent on either assistive technology, home modifications or both. AT-HM funding is tiered based on the assessed needs.

Note: You may be required to contribute to the cost of your care by paying an Australian Government Participant Contribution. Further information about your contribution is available by contacting Services Australia.

Care Management

Care Management is an important part of the St Louis service that includes coordinating your care and services. The Care Partner's role is to work with you to develop a Care Plan and Budget that allows you to achieve the goals you identify as most important to you, and to live at home safely and independently. Their invaluable knowledge will assist you to maximise the value of your funding and they will be your main point of contact with St Louis.

Under the Support at Home Program, Care Management funding is pooled. This means every participant contributes 10% of their government funding to the Care Management pool. Clients' available funding for services will be the quarterly funding amount less the 10% Care Management fee.

Care Management services are delivered by St Louis to all our participants and are funded from the Care Management Pool.



For Support at Home Program participants, Care Management funding is detailed below:

Classification	Quarterly Funding	Care Management Funding (Quarterly)	Funding for Services (Quarterly)
1	\$2,682.75	\$268.28	\$2,414.48
2	\$4,008.61	\$400.86	\$3,607.75
3	\$5,491.43	\$549.14	\$4,942.28
4	\$7,424.10	\$742.41	\$6,681.69
5	\$9,924.35	\$992.44	\$8,931.92
6	\$12,028.58	\$1,202.86	\$10,825.72
7	\$14,537.04	\$1,453.70	\$13,083.33
8	\$19,526.59	\$1,952.66	\$17,573.93



For legacy Home Care Package participants, Care Management funding is detailed below:

Package Level	Quarterly Funding	Care Management Funding (Quarterly)	Funding for Services (Quarterly)
Level 1	\$2,746.63	\$274.66	\$2,471.96
Level 2	\$4,829.86	\$482.99	\$4,346.88
Level 3	\$10,513.83	\$1,051.38	\$9,462.44
Level 4	\$15,939.55	\$1,593.96	\$14,345.60

Prices for Common Services

Price for Common Services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Clinical Supports					
Nursing - RN (Per Hour)	\$161.66	\$186.64	\$217.64	\$263.37	\$368.02
Nursing – RN (Indirect per Hour)	\$146.66	\$169.32	\$197.45	\$238.93	\$333.87
Nursing - EN (Per Hour)	\$122.73	\$141.14	\$165.69	\$200.05	\$279.82
Nursing Care Consumables	At cost + 10%				
Ongoing Care Management	\$119.85	\$137.83	\$161.80	\$195.36	\$273.26
Restorative Care Management	\$161.66	\$186.64	\$217.64	\$263.37	\$368.02
Allied Health					
• Allied Health Inner Metro (Direct 30 mins fixed)	\$128.75 (Face to Face visit)				
• Allied Health Outer Metro (Direct 30 mins fixed)	\$143.75 (Face to Face visit)				
• Allied Health Inner Metro (Direct per hour)	\$195.40 (Face to Face visit)				
• Allied Health Outer Metro (Direct per hour)	\$210.40 (Face to Face visit)				
• Allied Health (Indirect per hour)	Allied Health report writing time is charged at \$175.40 per hour.				
Independence Supports					
Personal Care¹ (Per Hour)	\$109.76	\$119.23	\$141.32	\$172.88	\$204.44
Social Support & Community Engagement (Individual Per Hour)	\$109.76	\$119.23	\$141.32	\$172.88	\$204.44
Social Support & Community Engagement (Group)	P.O.A				
Respite (Per Hour)	\$109.76	\$119.23	\$141.32	\$172.88	\$204.44
Cottage Respite	P.O.A				
Centre-Based Respite	P.O.A				
Direct Transport – Short (St Louis Provided, 10km & 30 mins)	\$69.88	\$74.62	\$85.66	\$101.44	\$117.22
Direct Transport – Medium (St Louis Provided, 20 km & 45 mins)	\$112.32	\$119.42	\$135.99	\$159.66	\$183.33
Direct Transport – Long (St Louis Provided, 40 km & 60 mins)	\$169.76	\$179.23	\$201.32	\$232.88	\$264.44
Direct Transport – Extended (St Louis Provided, 60km & 90 mins)	\$254.64	\$268.85	\$301.98	\$349.32	\$396.66
Indirect Transport (eg Cabcharge)	Charged per unit of travel, where one unit is \$100				

Continued on page 4

Prices for Common Services

Price for Common Services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
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Everyday Living Supports

Domestic Assistance ² (Per Hour)	\$109.76	\$119.23	\$141.32	\$172.88	\$204.44
Meals					
• Meal Preparation (Per Hour)	\$109.76	\$119.23	\$141.32	\$172.88	\$204.44
• Meals Delivered (Third Party)	Up to \$27 Per meal, including mark-up				
Home Maintenance and Repairs	\$109.76	\$119.23	\$141.32	\$172.88	\$204.44

¹ Personal Care includes: Assistance with self-care and activities of daily living, assistance with the self-administration of medication, continence management (non-clinical)

² Domestic Assistance includes: General house cleaning, laundry services, shopping assistance

Note: You may be required to contribute to the cost of your care by paying an Australian Government Participant Contribution. Further information about your contribution is available by contacting Services Australia.

Mark-Up For Brokered Services & Equipment

St Louis reserves the right to charge a mark-up percentage or fixed value for brokered services or equipment purchases. For services, the final price will not exceed our published rates in the tables above. Statements will show a single price, inclusive of mark-ups.

Cancellation Fee

If you cancel a scheduled service with less than two business days' notice or are not present at the agreed time and location, the service will be charged in full, and a participant contribution may also apply.

If you believe the late cancellation or non-attendance was based on reasonable grounds, you must provide St Louis with written evidence which will be considered on a case-by-case basis.

Assistive Technology & Home Modifications (AT-HM) Pathway

Effective 1 November 2025

A short-term funding pathway under the Support at Home Program

Overview

The Assistive Technology and Home Modifications (AT-HM) Pathway provides targeted, short-term funding to help older Australians remain safe, independent, and comfortable at home. This pathway operates separately from ongoing Support at Home (SAH) services and has distinct eligibility, funding, and pricing arrangements.

Eligibility & Access

To access AT-HM supports, participants must have:

- A comprehensive aged-care assessment confirming eligibility for AT-HM support.
- An approved Support Plan and Notice of Decision specifying AT-HM funding.
- Funding that is in addition to regular SAH quarterly allocations and other short-term pathways (e.g. Restorative Care or End-of-Life supports).

Note: Grandfathered and transitioning clients must use unspent package funds for AT-HM supports.

Funding & Priority

- AT-HM funding is tiered based on assessed needs and generally provided upfront for 12 months.
- A separate national AT-HM priority system applies (independent of SAHP service priority).
- Funding periods are time-limited, and participant contributions may apply under no-worse-off principles.
- Assistive technology may be rented where this is cost-effective or appropriate.
(A Commonwealth AT-HM Loans Scheme is planned for future implementation.)

Approved Equipment and Modifications

Funding is restricted to approved items listed in the Assistive Technology and Home Modifications List (Department of Health, Disability and Ageing). Categories include:

- Assistive technology for mobility, toileting, bathing, seating, communication, safety, and domestic tasks.
- Home modifications such as ramps, grab rails, non-slip flooring, and bathroom alterations.
- Wrap-around services such as prescription, installation coordination, education, and review.

Allied Health (Occupational Therapy) Pricing

• Allied Health Inner Metro (Direct 30 mins fixed)	\$128.75 (Face to Face visit)
• Allied Health Outer Metro (Direct 30 mins fixed)	\$143.75 (Face to Face visit)
• Allied Health Inner Metro (Direct per hour)	\$195.40 (Face to Face visit)
• Allied Health Outer Metro (Direct per hour)	\$210.40 (Face to Face visit)
• Allied Health (Indirect per hour)	Allied Health report writing time is charged at \$175.40 per hour.

Assistive Technology & Home Modifications (AT-HM) Pathway

Care Management (AT-HM)

• Care Partner (per hour)	\$119.85 (Business Hours)
• Restorative Care Partner (per hour)	\$161.66 (Business Hours)

Administration Fee (for Assistive Technology only)

A separate AT Administration Fee applies to cover administrative activities not included in care management.

These activities include sourcing and ordering items, obtaining quotes, coordinating deliveries, liaising with suppliers and organising wrap-around services such as installation and education.

To ensure most of the participant's funding supports direct AT costs: St Louis charges an administration fee of 10 % of the item or bundle cost, capped at \$500 (whichever is less).

This cap aligns with Commonwealth guidance to prevent unreasonably high administration costs.

No administration fee is charged for the Assistance Dogs funding tier, where administrative tasks are not undertaken.